

QP Code:101380

Reg. No.:.....

First Year MHA Degree Examinations, December 2012

PAPER I-GENERAL MANAGEMENT

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**
- ***Draw diagrams wherever necessary***

Essays:

(2x20=40)

1. Explain the importance of discipline and disciplinary actions.
2. Define manpower planning. Discuss the role of manpower planning in hospital.

Short essays:

(2x10=20)

3. Discuss the methods of performance appraisal.
4. Explain participative management and state its feature.

Short notes:

(8x5=40)

5. . List down few incentive schemes.
6. Objectives of training and development.
7. Line and staff functions.
8. Explain the features of HRM.
9. Job rotation.
10. Collective bargaining.
11. Uses and limitations of job evaluation.
12. Job description.
